

Report List

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Filter by Grade: All Grades Filter by Category: All Categories Go

Report Date: July 20, 2011

Member: Raymond Smith
PO box 122
LEWES, DE 19969

Category: Heating & A/C

Work Done: Yes

* More Weight is given to a report where work has been completed.

Work Completed Date: July 11, 2011

Hire Again: Yes

Approximate Cost: \$178.00

Home Build Year: 1987

Description Of Work: On 7/11/11 Contacted Top Notch AC for a 2nd opinion. A previous company Premier AC out of Clayton DE service my central AC. With the problem that the AC coils were frozen. They found the main return vent line had come off under the house. The tech said he screwed the hose to the return. Then charged the unit. The unit worked for about 2 days, then froze once again. The same tech returned, this time he said he did a leak test, and found that the main coil had to be replaced. Since the unit was not quite 4 yrs old. The company that made the unit says a coil would have to be made. This would take 1 month. The cost would be 1500.00. In the meantime I had to install 2 windows unit while this was being done. The cost of almost \$1000.00. The company who first serviced this unit was Premier AC out of Clayton DE. On 7/11/11 contact was made to Top Notch AC. They went out of their way to come to my home, recheck my central AC. The tech found that the unit did not have no leak what so ever. Also that the main top of the unit would have to be removed in order to see and check the main coils. The top was removed, once this was done. The problem was there. The coil was plugged, he cleaned the coils, and did a leak test. No leaks were found. Today is 7/20/11, and the unit is running great. Thank you Top Notch for your service and your honesty. Which I wish Premier should have done. Thank you mostly to Rusty (Tech) and Bob the owner of Top Notch. I will give you A plus across the board. NOTE: The top of the unit was never removed from the of Premier AC

Member Comments: See full story in the above service performed

Angie's List

C O R P O R A T I O N